



Privacy Policy

ONE GLOVE GROUP BERHAD

Registration Number 200201029469(597132-A)
Incorporated in Malaysia

Version 1.0



INTRODUCTION

One Glove Group and its related companies ("**One Glove Group**", "**we**", "**us**", "**our**") respects and committed to protect your privacy in every possible way when gathering your personal information. We recognise our responsibilities in relation to the collection, use, disclosure, and processing of personal data subject to the Personal Data Protection Act 2010 ("**Act**") which regulates the processing of personal data in commercial transactions. We protect data security including but not limited to our customers (including prospective customers), vendors, distributors, suppliers, service providers, job applicants and employees by complying with all relevant data protection laws and regulations. Although this Privacy Policy is not a contract and does not create any legal rights, it serves as an expression of our commitment to protect the privacy of personal information.

"**Personal Data**" refers to all and any information relating to you (including, but not limited to your name, contact numbers, email address, mailing address, password, and Internet Protocol address) obtained by us including via your access to or use of our website.

By accessing our website and/or providing your Personal Data to us, you:

1. declare that you have read, understood and accepted the statements set out in this Privacy Policy;
2. declare that you agreed to comply with and be bound by this Privacy Policy;
3. declare that the information provided to this Site are accurate, complete, up to date and not misleading; and
4. if you object to any practices and policies in this statement, please do not use this website to submit your personal information to One Glove Group.

PERSONAL DATA COLLECTION

We collect information volunteered by you through submission via the online enquiry form. We use this information to administer our business activities, improve our website, provide customer service, and to make available other products and services. We do not disclose your Personal Data to unaffiliated third parties. We do not sell, rent, or share any information that we collect on our website,

One Glove Group may also collect your personal information in the following manner, which includes but not limited to:

- a. when you submit any form, including but not limited to application, proposal and/or claim forms;
- b. when you send us enquiries or communications;
- c. when you enter into any agreement or provide other documentation or information in respect of your interactions and transactions with One Glove Group, or when you use One Glove Group's services;
- d. when you interact with One Glove Group's staff, including One Glove Group's customer service officers, e.g. via telephone calls (which may be recorded), letters, facsimile transmission, face-to-face meetings, digital platforms (including social media) and email;
- e. when you use some of One Glove Group's services provided through online and other technology platforms, e.g. websites and applications including when you establish any online accounts with One Glove Group;
- f. when you request One Glove Group to contact you, be included in an email or other mailing list, or when you respond to One Glove Group's request for additional personal information or, One Glove Group's promotions and/or other initiatives;
- g. when you are contacted by, and respond to, One Glove Group's authorised representatives and other service providers; and/or
- h. when your images are captured by One Glove Group via CCTV cameras while you are within One Glove Group's premises, or via photographs or videos taken by One Glove Group or its authorised representatives when you attend events hosted by One Glove Group.



PURPOSE OF PERSONAL DATA COLLECTION

We may process your Personal Data to:

- a. to verify identity, information, internal record keeping, analysis and operation of the Site.
- b. to communicate the requested information;
- c. to provide you with products and/or services and any other purpose relating to our provision and/or your usage of said products and/or services;
- d. to improve our products and services;
- e. to conduct internal activities;
- f. to receive products and/or services from vendors/suppliers
- g. to consider applications for employment;
- h. for the purposes of statistical analysis of data;
- i. to facilitate, process, deal with, administer, manage and maintain your relationship with us;
- j. to communicate with family members, guardians and authorized representatives in the event of emergency or accident;
- k. to respond to your queries, if any;
- l. to carry out research and analysis;
- m. to conduct marketing and promotion;
- n. to monitor, review and improve our events and promotions, products and services;
- o. to conduct audits, investigations, or any other inquiry;
- p. to comply with laws, regulations, guidelines, codes, and statutory requirements; and/or
- q. to maintain and protect the product security, services and websites or other systems, preventing and detecting security threats, fraud or other criminal or malicious activities.



CONSENT

By providing your Personal Data to us, you hereby consent and authorise us to collect, process and store your Personal Data and / or exchange and disclose your Personal Data to any third parties such as financial institution, credit bureaus, credit reference agencies, social networks, fraud prevention agencies, regulatory and government bodies, or any other lawful organisations for any of the Purposes and/or other lawful purposes.

We restrict access to personal information to One Glove Group's employees, contractors and third parties who need to know that information to process it on our behalf. These entities are bound by confidentiality obligations and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these obligations.

RETENTION OF PERSONAL DATA

We will keep your Personal Data for a reasonable amount of time, in compliance with legal requirements and obligations. In the event such information retained by us is no longer required, we will take reasonable steps to ensure that such information is delete permanently and/or destroy securely.

DISCLOSURE OF PERSONAL DATA

We may disclose your Personal Data to the following parties:-

- a. a party to whom disclosure is provided for under law or required by an authority;
- b. a company related to us;
- c. our business partners, agents, employees, contractors, sub-contractors, service providers, and suppliers;
- d. auditors, consultants, accountants, lawyers, or advisors; and
- e. any other party to whom disclosure is, in our estimation, necessary and/or reasonable in the circumstances.

RIGHT TO PROVIDE, ACCESS AND CORRECT PERSONAL DATA

- Subject to certain legal conditions, you may request access to, rectification, erasure, or restriction of processing of your personal data. You may also object to processing or request data portability. You have the right to request a copy of the Personal Data that we hold about you. If you make this request repeatedly, we may make an adequate charge for this.
- You are responsible for ensuring that the Personal Data you provide to us is accurate, complete, and not misleading and that such Personal Data is kept up to date. In the event of changes, please contact us using the contact information provided in this document.
- You have the right to request access to and to request correction of your Personal Data. We reserve the right to refuse any request for access or correction to your Personal Data for the reasons permitted under law.
- If you have given us your consent for the processing of your personal data, you can withdraw the consent at any time with future effect, i.e. the withdrawal of the consent does not affect the lawfulness of processing based on the consent before its withdrawal. In case consent is withdrawn, we may only further process the Personal Data where there is another legal ground for the processing.

DATA PROTECTION

We shall keep and process your Personal Data in a secure manner and in strict confidence. We endeavour, wherever practicable, to implement the appropriate security measure and procedures in accordance with the laws to protect your Personal Data.

AMENDMENT TO THIS PRIVACY POLICY

One Glove Group reserves the right, at any time and without notice, to add to, change, update or modify this Privacy Policy, simply by notifying you of such change, update, or modification. If we decide to change our personal data policy, those changes will be notified on our website so that you are always aware of what information we collect, how we use the information and under what circumstances the information is disclosed.

One Glove

This Policy shall be reviewed by the Board from time to time as necessary to ensure the Policy remains relevant and viable to meet the needs of the Company. Any revision to the Policy shall be recommended to the Board for consideration and Approval.

Version Number	Board's approval Date	Effective Date
1.0	29 May 2024	29 May 2024